



## Frequently Asked Questions

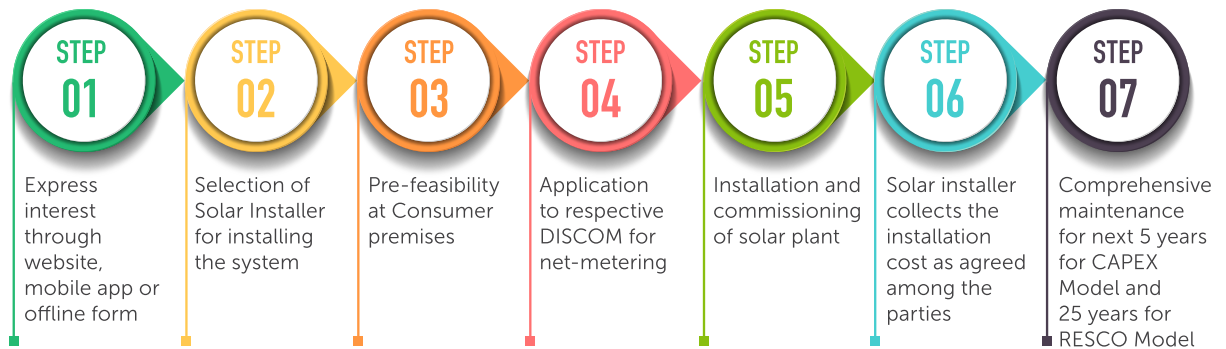
# FAQS

### 1 Where do I look for more information?

Please check the [download](#) section for more information. You can also download our Android Mobile App.

### 2 What will happen after expressing interest for installation?

After expressing interest, the empanelled vendors will contact you for conducting feasibility study of your rooftop to assess its potential. Please read the installation guidelines for further steps.



### 3 What happens if I wish to construct a new floor?

The Solar rooftop system can be dismantled with ease. After constructing the new floor, it can be reinstalled on the new roof.

### 4 Whom should I contact for help and additional queries?

The nodal point of contact for the Solar City Initiative is BRPL. Please call the dedicated helpline number +91 11 3999 9707 (extn. 9) or mail us at [netmetering.brpl@relianceada.com](mailto:netmetering.brpl@relianceada.com).

### HelpDesk

Please feel free to reach out to us in case of any queries. We will try our best to solve the issues swiftly.

Email : [netmetering.brpl@relianceada.com](mailto:netmetering.brpl@relianceada.com)

Phone : +91 11 3999 9707 (Ext: 9)

Website : [www.solarbSES.com](http://www.solarbSES.com)

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